



Respecting People. Impacting Business.®

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# EXTRAORDINARY Franchisee Satisfaction® AWARD WINNER 2006-2019

## OVERALL QUALITY



In general, how would you rate the overall quality of your franchisor?

■ Excellent ■ Very Good ■ Good ■ Acceptable ■ Poor



## OPPORTUNITY



In general, how would you rate the opportunity provided by this franchise system?

■ Excellent ■ Very Good ■ Good ■ Acceptable ■ Poor



## INITIAL TRAINING



How would you grade the initial training supplied by the franchisor?

■ A ■ B ■ C ■ D ■ F



## OVERALL COMMUNICATION



How would you rate the overall communication between home office personnel and franchisees?

■ Excellent ■ Very Good ■ Good ■ Acceptable ■ Poor



## RECOMMEND TO OTHERS



Would you recommend this franchise to a prospective franchisee?

■ Definitely ■ Very Likely ■ Probably ■ Probably Not ■ Definitely Not



Download a **FREE** Research Report at: [www.WorldClassFranchise.com/ExpressProsReport](http://www.WorldClassFranchise.com/ExpressProsReport)

### Our Mission:

To Provide prospective franchisees with insider information about what it's like to be a franchisee for Express Employment Professionals.

### Transparency:

We contact EVERY franchisee and ask the tough questions!

### Confidentiality:

Every response remains anonymous so there is NO risk for negative and NO reward for positive feedback!

Confidential and comprehensive franchisee satisfaction survey results provide insider information about what it's like to be a franchisee for a given brand.

